

## COBRA Directors' Meeting Survey Results

### 1. Program Management issues

- Evaluation of CCMs and TAS in COBRA
- Mental Health and HIV
- Coordination with other Treatment Programs
- Partner Notification
- Treatment adherence with medical providers
- Importance of dental care

### 2. Director's issues

- Denied claims – Remittance Policy
- Discussion on disenrollment from managed care by someone from Family Health Plus
- Management/Leadership based Training for Directors
- Budget and Finance Training
- Financial management specialist for each COBRA Program
- Marketing CFP program
- More time to network

### 3. Systems

Improve collaboration with

- other COBRA programs
- with HASA, SNPS, ACS, PCS and other CBOs
- collaboration with MMTP
- collaboration with HASA-ES3s who refuse to speak with CBOs
- The role of HIV care network
- Handouts on how to contact HIV care networks and obtain their schedule

### 4. Clients

- How to help clients released from jail.
- Rights and resources for clients discharged from jail
- Training programs for clients
- Skilled nursing care for homebound COBRA clients